



ISCAM 2018

Rochester Institute of Technology
Rochester, NY, USA

TRACK: Social Media Studies

15th International Conference on
INFORMATION SYSTEMS FOR CRISIS RESPONSE AND
MANAGEMENT

“Visualizing Crisis”

Workshops and Doctoral Symposium May 20th, 2018

Conference May 21nd-23th, 2018

Rochester New York - USA
Rochester Institute of Technology (RIT)
<https://iscram2018.rit.edu/>

INTRODUCTION TO THE TRACK

The aim of this track is to showcase current research on how the use of Social Media can help in crisis management and response. We invite papers that provide rich description and/or evaluation of the design and/or actual use of Social Media for collaboration and/or widespread participation in any phase of crisis management, from initial planning and preparedness, through detection, response, and recovery phases.

TRACK TOPICS

Possible topics of interest for this track include the following:

- Studies of the use of social media in crises and conflicts, either for information sharing that can provide useful information for managers and citizens, as a pull technology, or for dissemination of information to the public as a push technology. This includes identification of barriers to effective use of social media by emergency response agencies, and the use of social media to “visualize” or make sense of an evolving crisis.

- Innovations in design or use of social media that solve potential problems such as issues of information overload, assessment of information trustworthiness, or ethical issues such as privacy.
- Identification and extraction of situational awareness and actionable information from social media and techniques for mining and near-real-time processing of social media data to enable early decision-making.
- Studies of crowdsourcing and other new practices such as the use of “digital volunteers” that engage the public and connect communities.
- Case studies and best practices on the use of social media for crisis response

We are currently exploring options where papers submitted to this track can potentially be published in a special issue to a reputable journal.

AUTHORS AND REVIEWERS RECRUITMENT

This track is a long-standing ISCRAM track. We will contact current and former authors and reviewers as well as contacts in the co-chairs’ networks for reviewing and submissions. We maintain a list of past participants and others interested people for this purpose. Additionally, the call for papers will be posted on popular social media sites such as Facebook and disseminated through listservs such as AIS and CHIANNOUNCEMENTS.

TRACK CHAIR AND CO-CHAIR

All co-chairs are long-time active ISCRAM members, and have all served as track chairs or co-chairs for the Social Media Studies Track for past ISCRAM conferences. All track co-chairs are currently planning to submit papers to the track. Hiltz and Hughes will be in attendance at the conference, Reuter and Imran may attend.

	<p><i>Roxanne Hiltz*</i></p> <p><u>roxanne.hiltz@gmail.com</u></p> <p><i>NJIT (Distinguished Professor Emerita)</i></p>
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